

A photograph of a three-story red brick building with a brown tiled roof and white window frames. The building has a bay window on the ground floor and dormer windows on the upper floors. There are some bushes and plants in front of the building.

Pound House – accommodation for young people

Pound House is a property which provides accommodation and support for up to 12 young people aged 16-21 years.

We aim to provide an environment that enables people like you to make positive changes by empowering them to make informed and appropriate choices about all aspects of their lives.

Pound House

The property is located 5 minutes away from Woking train station and is within walking distance to the town centre.

Staff are on site for 24 hours a day with sleep in staff overnight. As well as your own room, you will have access to different communal areas:

- Garden
- Lounge with a large TV
- Large kitchen with dining area
- Laundry room
- Showers, bath and toilets
- Cycle parking

A warm welcome

As part of your welcome to Pound House, we will make sure you have all the essentials you need, anything from new socks to a prayer mat.

We will also provide you with:

- new bedding, duvet and pillows (which you can take with you when you leave)
- a towel
- toiletries to get you started: toothbrush, toothpaste, shampoo, conditioner etc.
- kitchen and store cupboard essentials

Your room

Each person will have their own room with their own key. Your room will include:

- a bed and bedside cabinet
- a wardrobe
- wash basin
- fridge
- lockable storage (for important documents or meds etc.)

Your responsibilities

You will be responsible for cleaning your own room as well as keeping the communal areas clean and tidy.

You must also adhere to the terms and conditions of the licence agreement as well as the drugs policy and house rules.

Key rules

You will be given a full list of house rules when you move in. Things that will not be tolerated include:

- discriminatory, abusive or violent behaviour
- alcohol, empty alcohol containers, illegal drugs and drug paraphernalia, e.g. grinders, foil, needles
- damage to the building, its fabric, or furnishings
- unreasonable levels of noise or music particularly after 8pm and before 9am
- unsafe or unhygienic practices or behaviour likely to inconvenience or endanger yourself, residents or our neighbours.

Your support

The aim of the service we provide at Pound House is to assist each young person to increase their confidence and independent living skills to a level where they can move on and live independently.

Transform staff work closely with Surrey Youth Support Services or Children's Social Services and other professionals such as mental health and substance misuse agencies to offer a comprehensive package of support to each client.

To achieve this, each client is assigned a Transform keyworker who will complete a support plan and risk assessment with you which will highlight the areas where you need and want to be able to make improvements to your life.

Clients must be able to cook for themselves although staff will be happy to offer guidance in order to improve your kitchen skills.

The areas in which support is provided will vary depending on what you need, but can include:

- improving your ability to manage your finances and helping you manage benefit claims to ensure you receive what you're entitled to
- reducing anti-social or offending behaviour to prevent harm to you or others
- support to better manage any health issues
- feeling safe in your home
- developing a fulfilling weekly structure and increase achievement through participation in education, training and employment
- improving social skills and self-confidence by forming healthy relationships with family and friends and increasing involvement in the community
- maintaining your accommodation and developing independent living skills
- moving on to appropriate, safe and secure accommodation.



Contact details

For more information about Pound House, please contact:

The Housing & Support Manager

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